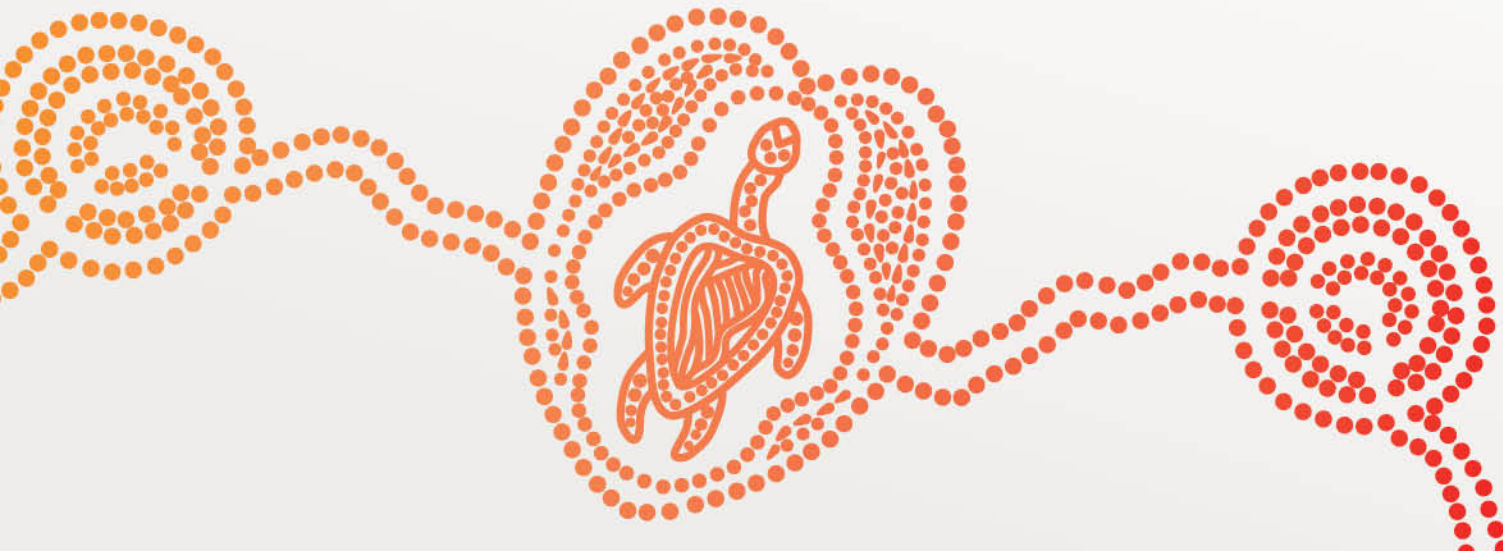




Daniel James

Manager, National Aboriginal Health Unit

Lighthouse Hospital Project



Aim of the Lighthouse Hospital Project

To drive systemic change in acute care hospital settings to improve care for and the experience of Aboriginal and Torres Strait Islander peoples experiencing ACS.





A quality improvement toolkit, 'Improving health outcomes for Aboriginal and Torres Strait Islander peoples with acute coronary syndrome'

The toolkit aims to:

- ensure that minimum standards of care, cultural safety and quality are met
- identify practices and actions that can and/or should be improved
- foster engagement
- enhance service appropriateness
- improve service delivery for the care of Aboriginal and Torres Strait Islander peoples with ACS.



The toolkit outlines four domains that are critical in the provision of holistic care for Aboriginal and Torres Strait Islander peoples and their families

The four domains are:

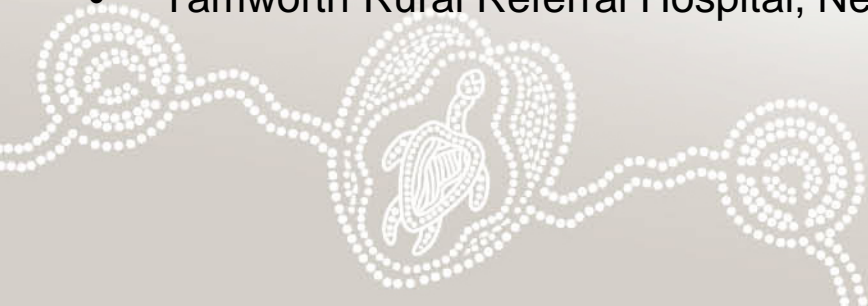
- **governance**
- **cultural competence**
- **workforce**
- **care pathways.**



Participating Hospitals

Eight pilot hospitals participated in testing the toolkit:

- Bairnsdale Regional Health Service, Victoria
- Coffs Harbour Health Campus, New South Wales
- Flinders Medical Centre, South Australia
- Liverpool Hospital, New South Wales
- Princess Alexandra Hospital, Queensland
- Royal Perth Hospital, Western Australia
- St Vincent's Hospital, Victoria
- Tamworth Rural Referral Hospital, New South Wales.



Achievements to date

- Improved relationships with Aboriginal and Torres Strait Islander patients
- Development and strengthening of relationships with the Aboriginal and Torres Strait Islander community and medical services
- Creation of a culturally safe environment for Aboriginal and Torres Strait Islander patients
- Increase in the self-identification of Aboriginal and Torres Strait Islander patients
- Streamlining of processes related to the culturally appropriate and clinical care of Aboriginal and Torres Strait Islander patients
- Enhanced staff capacity to respond to the needs of Aboriginal and Torres Strait Islander patients



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